

# Further Information

## Glossary

### Contributor

A person from whom HCF accepts contributions and who is eligible for benefits.

### The Fund

HCF and HCF No2 Pty Limited (formerly IOR Australia Pty Limited)

### HCF

The Hospitals Contribution Fund of Australia Limited – a registered health benefits organisation.

### HCF No.2 Pty Limited

A registered health benefits organisation until 31 December, 2004.

### Inpatient

Any member who is admitted to hospital.

### Medical Gap

Occurs when doctors charge more than the Medicare Schedule Fee. Generally, contributors pay any difference above the Schedule Fee.

### Member

A contributor, the contributor's spouse or partner, and any dependent children of contributor.

### Same Day Patient

An inpatient who receives treatment in hospital, or a day hospital facility, but does not stay overnight.

## Abbreviations

### AASB

Australian Accounting Standards Board

### ACHS

Australian Council on Healthcare Standards

### AFSL

Australian Financial Services Licence

### AHIA

Australian Health Insurance Association

### CABG

Coronary Artery Bypass Graft

### CVA

Cerebrovascular Accident

### FSRA

Financial Services Reform Act

### IASB

International Accounting Standards Board

### ISQH

International Society for Quality in Healthcare

### PBI

Predictive Business Intelligence

### PHIAC

Private Health Insurance Administration Council

# Contact Details

## Head Office

**HCF House**  
403 George Street,  
Sydney NSW 2000  
Telephone (02) 9290 0444  
Facsimile 1800 045 563  
www.hcf.com.au  
service@hcf.com.au

## NSW South Region

### Regional Office

93 City Plaza,  
Bankstown NSW 2200  
Telephone (02) 9790 6700  
Facsimile (02) 9790 6710

### Branches

Albury	6021 4736
Bankstown	9790 1429
Bega	6492 1767
Belconnen	6251 5094
Bondi Junction	9389 4383
Bowral	4861 3494
Burwood	9744 2571
Campbelltown	4625 0471
Canberra	6248 5811
Deniliquin	(03) 5881 1916
Griffith	6962 3490
Hurstville	9579 5682
Liverpool	9602 7373
Miranda	9526 1289
Nowra	4421 2296
Pagewood	9344 5919
Roselands	9759 1217
Sydney CBD	9290 0520
Wagga Wagga	6921 4990
Woden	6282 1951
Wollongong	4229 1717

### Full Service Agents

Cootamundra	6942 1733
Leeton	6953 6425

## NSW North Region

### Regional Office

Suite 9,  
10 Edgeworth David Avenue,  
Hornsby NSW 2077  
Telephone (02) 9476 5066  
Facsimile (02) 9476 5645

### Branches

Armidale	6772 8519
Blacktown	9671 7287
Brookvale	9939 7543
Castle Hill	9899 6455
Charlestown	4942 2237
Chatswood	9419 2722
Coffs Harbour	6652 4592
Dubbo	6882 5644
Erina	4365 1337
Grafton	6642 2410
Hornsby	9987 4171
Lismore	6621 5424
Macquarie Centre	9888 6420
Maitland	4933 6813
North Sydney	9929 4484
Orange	6362 5374
Parramatta	9635 5526
Penrith	4721 3072
Port Macquarie	6584 9222
Tamworth	6766 2494
Tweed Heads	(07) 5536 3260

### Full Service Agents

Bathurst	6331 4033
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### Interstate Branches

**Melbourne**  
330 Collins Street,  
Melbourne VIC 3000  
Telephone (03) 9670 5510

**Brisbane**  
Shop G7-8,  
MacArthur Central,  
Cnr Queen and Edwards St,  
Brisbane QLD 4000  
Telephone (07) 3229 7366

**Adelaide**  
Shop 1, 49 Gawler Place,  
Adelaide SA 5000  
Telephone (08) 8227 2881

### Dental Centres

**Sydney Dental Centre**  
3rd floor, HCF House,  
403 George Street,  
Sydney NSW 2000  
Telephone (02) 9290 0555

**Parramatta Dental Centre**  
Level 6, 128 Marsden Street,  
Parramatta NSW 2150  
Telephone (02) 9893 8355

**Chatswood Dental Centre**  
Level 6, 13 Spring Street,  
Chatswood NSW 2067  
Telephone (02) 8448 0144

### Hurstville Dental Centre

12 Butler Road,  
Hurstville NSW 2220  
Telephone (02) 8567 3244

### Bondi Junction Dental Centre

Level 8, 1 Newland Street,  
Bondi Junction NSW 2022  
Telephone (02) 9386 2222

### Brookvale Dental Centre

Warringah Mall Shopping Centre,  
Cnr Pittwater Road and Condamine  
Streets, Brookvale NSW 2100  
Telephone (02) 9907 5600

### Blacktown Dental Centre

Level 6, Westpoint Tower,  
Westpoint Shopping Centre,  
Patrick Street,  
Blacktown NSW 2148  
Telephone (02) 9852 2100

### Eyecare Centres

**Sydney**  
Level 9, 403 George Street,  
Sydney NSW 2000  
Telephone (02) 9290 0199

**Chatswood**  
Level 6, 13 Spring Street,  
Chatswood NSW 2067  
Telephone (02) 8448 0111

**Parramatta**  
Level 6, 128 Marsden Street,  
Parramatta NSW 2150  
Telephone (02) 9893 8344

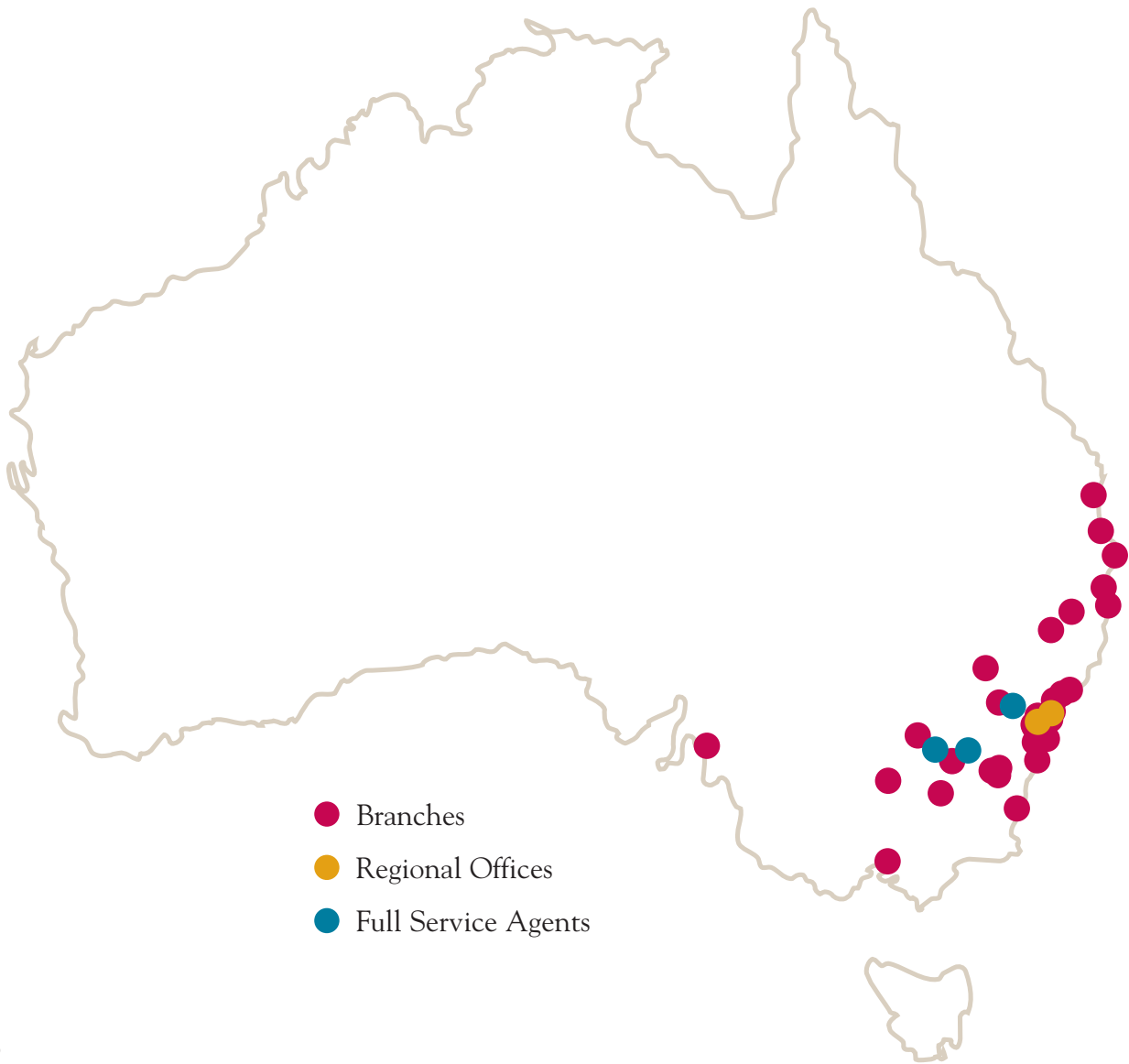
**Bondi Junction**  
Level 8, 1 Newland Street,  
Bondi Junction NSW 2022  
Telephone (02) 9386 2333

**Hurstville**  
Street Level 12-14 Butler Road,  
Hurstville NSW 2220  
Telephone (02) 9585 8400

**Brookvale**  
Warringah Mall Shopping Centre,  
Cnr Pittwater Road and Condamine  
Street,  
Brookvale NSW 2100  
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**Blacktown**  
Level 6, Westpoint Tower,  
Westpoint Shopping Centre,  
Patrick Street,  
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Telephone (02) 9672 9500

# HCF Branches, Full Service Agents and Regional Offices



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